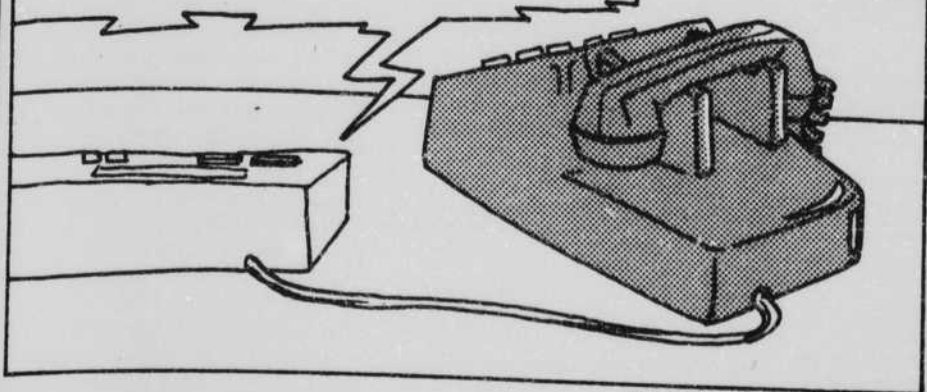


"NO ONE'S HOME RIGHT NOW,
BUT WE'LL GET BACK...
SO PLEASE START COMPLAINING
AT THE SOUND OF THE TONE..."



Brian Shellito/Daily Nebraskan

ASUN opens hot line to students

By C.J. Schepers
Staff Reporter

Starting this semester, University of Nebraska-Lincoln students with gripes may pick up the phone and dial the ASUN Student Complaint Hot Line to air their discontent.

"We're going to crank it up real soon," said Jon Bruning, second vice president for the Association of Students of the University of Nebraska.

The main motive behind the hot line, he said, is to give students a shot at talking about campus issues and to work with the ASUN student government in solving problems.

"Any way you can get students to throw their hat in the ring" is worth the effort, Bruning said.

Often, students are reluctant to come into the ASUN office and ask a question or complain, Bruning said. Also, it's usually easier for someone to pick up the phone, he said.

"Phones are an anonymous way for students to lodge complaints," Bruning said.

ASUN's secretary or someone else in the office will answer the hot line from 8 a.m. to 6 p.m., Monday through Friday. An answering machine at Telecommunications Center

will handle after-hours calls.

ASUN will discuss the complaint with the caller and then refer the student to someone who can help further. ASUN will log each complaint, keeping a record of recurring and similar complaints.

If ASUN starts getting the same complaint, Bruning said, he will take the problem to a senator in ASUN for bill drafting.

Students with legitimate complaints will receive a letter or a call back, he said.

"I have a very funny feeling we'll get some (calls) that aren't serious," Bruning said.

Originating as an IMPACT campaign promise, the hot line received approval by ASUN senators last spring.

"We didn't start this summer because of a lack of manpower to publicize," he said.

"We're going to need a pretty big manpower effort to publicize this."

In fact, he said, ASUN has yet to develop the best way to reach UNL students with news of the hot line.

Bruning said he has "no idea" how many complaints ASUN will receive, but said he expects freshmen to use the hot line more than other students because they are new to the UNL system.



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