

# Health center hospitable

## Survey results show students pleased by service

By Kari Hulac  
Staff Reporter

The University Health Center is pleasing most of its patients, results from a fall survey indicate. The survey conducted on 144 students last fall shows that 98.5 percent of the respondents said they would recommend the health center to a friend, and 96.5 percent said they would see the same doctor again.

The survey included questions on staff courtesy, cleanliness and quality of care. Results are compared with results from the last four years.

Of those surveyed, 40.7 percent said they had heard about the Health Center through word of mouth.

Greg Barth, the health center's systems manager, said this figure is encouraging because word of mouth referral can be a "business' best advertisement."

Another positive sign, Barth said, was that most patients said they would visit the same doctor again. He said many students have no alternative form of health care, and it's important that they be satisfied with their doctors.

Barth said that to insure accurate survey results, two other surveys are given in addition to fall and spring surveys. One is in specific

departments within the health center, such as in the radiology department and the other is a campuswide telephone survey done through the Bureau of Sociological Research. Barth said the telephone survey reaches about 300 students.

Barth said the health center's worst problem is the lack of patient understanding about fees and bills.

In the survey, 25 percent said they were confused about fees. The Health Center is trying to update its computer system to make the billing process easier.

An example of an improvement is seen in perceived waiting-time statistics, Barth said. The 1985 fall survey showed that 28 percent felt they were waiting more than 16 minutes to see a doctor. This fall only 11.2 percent felt they waited that long.

Other concerns were about staff courtesy, hours and parking.

Barth, who has worked with survey statistics for seven years, said health-center performance is high because department heads actively respond to the concerns revealed by the surveys.

Survey results are presented to department heads, the Quality Assurance Committee and the Student Advisory Board. The department heads then meet with their staffs to find solutions.

# Unions request budget hike

By Kip Fry  
Staff Reporter

A slight increase in student fees for the Nebraska Unions was requested at a meeting of the Committee for Fees Allocation Thursday night.

The proposed budget for the 1987-88 school year will be \$1,124,971 — an increase of \$28,361 over last year's figure of \$1,096,610, according to Daryl Swanson, director of the Nebraska Unions.

Budget increases include: Administrative Functions (\$177,611); City Union Office of Campus Activities and Programs (\$260,935); Women's Resource Center (\$19,673); and Food Service Subsidy (\$37,516).

Swanson also announced that the net income plus the overhead borne by Union Square during the fiscal year ending June 30,

1986 totalled \$33,892.

Swanson would not announce what fast food franchise would move into the Union Square area.

Questions have been raised as to why a franchise is being brought in when they are basically just "trading dollars," which would be brought in, Swanson said.

"The future of Union Square is bleak, while the future of a franchise is bright," he said.

However, Swanson added, the Harvest Room is "going nowhere," and has been in that state for the last five years.

In other business, the committee decided to reduce the budget of the ASUN Information Office in the City Union by \$480, thus eliminating one of the work study positions. A proposal to cut the entire budget of the Information Center was later voted down.

# Alcohol bill meant as statement

ASUN from Page 1

make a point to the NU Board of Regents that "it is time the university had a workable and enforced alcohol policy."

But Sen. Carey Peters called this bill "slanderous against the Regents," and Sen. Angie Schuerman called it a "waste of time."

Scudder said, "This kind of thing defeats efforts toward alcohol reform on campus. I don't believe having alcohol at ASUN installation is of great importance."

She said if the senators were trying to make a statement they should have done simply that. She said she is unwilling to take the bill to the Board of Regents.

"They're asking me to do something we already know is fatal," she said. "I like to approach things to win."

# Roemer resigns as speaker

By Merry Hayes  
Staff Reporter

During the Senate meeting Wednesday night, Jerry Roemer resigned as speaker so he could devote more time to the ad-hoc budget reduction committee.

Roemer will remain a senator but will relinquish his duties as speaker because he said he would have "great difficulty in being a very good speaker and serving on the budget committee."

He said while taking 19 credit hours he can't "fully devote the time I need to speaker to make it work," he said.

ASUN President Chris Scudder, said, "I'm disappointed to see him go as he has been an excellent speaker, but at the same time I admire his dedication to the ad hoc budget committee because that's our biggest concern right now."

Scudder said she is unaware of any previous ASUN executives resigning during a senate meeting.

"It took people by surprise," she said.

Sen. Doug Weems called this announcement a "bombshell" that was "not good precedent" because the senate then had to elect a new speaker "on five minutes notice."

The senate elected Weems to be the next speaker.

Roemer said his announcement was a straightforward attempt to make the senators make a decision and move on.

He urged the senators to elect a new speaker immediately because of the "urgency of upcoming appointments."

# Cable TV part of housing budget

By Kirk Zebolsky  
Staff Reporter

A 1987-88 housing budget that includes cable television was approved Thursday night by the Residence Hall Association.

The budget, presented by housing director Douglas Zatechka, also proposed an alternative-meal plan and the addition of paper towel dispensers in the restrooms of residence halls. The changes, if approved by Chancellor Martin Massengale and the Board of Regents, would take effect this fall.

In addition to the 34-channel basic Cablevision service, Zatechka said, he hopes to provide students with several closed-circuit channels for university programs such as electronic tutoring and a bulletin board and capability for computer communication with other university systems.

The university channels and computer capabilities would not be available this fall, Zatechka said, but the wiring necessary for their implementation would be in place.

The alternative-meal plan would give residents the choice between 13 or 20 meals a week.

RHA approved the budget after negotiating last semester with the Offices of University Housing, and after a survey showed that residents favor the changes. The survey, which 382 residents participated in, showed that 73 percent favor cable TV, 78 percent opt for an alternate meal plan and 78 percent want paper towels.

The residents, with the new budget, would pay \$2,170 for room and board with the 20-meal plan, a 6.1 percent increase (\$125), and \$2,115 with the 13-meal plan. Both figures are double room rates.

The RHA also approved a single-room sign-up policy based on seniority.

*I welcome back Femininity!*



The Phoenix . . . The Image of Fashion . . .

If you think long straight hair is all that's happening, think again!

with this ad

Growing your hair longer? We offer the new Rod-less perm — perfect for fullness and volume and just right with the longer styles. Try a root perm to add lift where you want it.

Reg. \$40

**PERMS Now \$30**

Let your hair sparkle . . . HIGHLIGHT or CELLOPHANE

Reg. \$25

**Now \$15**

Offer Expires 2/5/87

You want more options. You're asking for new forms, new shapes, new textures and new waves. Curvey, voluptuous waves only possible from the Phoenix. New waves with the added bonus of cellophane shine.



3810 Normal Blvd.  
483-4726  
Sebastian Artistic Center  
Open Evenings Until 9:30 p.m.  
Monday - Saturday

## Pick the Score of the Superbowl Win a Free Large Pizza

Give us your prediction when you place your order and you could win a large pizza of your choice.

Denver Broncos \_\_\_\_\_ NY Giants \_\_\_\_\_

Prediction must be given at the time of your order. Prediction must be exact final score. Winners will be contacted by phone and mail. Offer good with use of one of these coupons.

**Any Large 1-Item Pizza Plus 2 Qts. Pop**  
Your Price 8.95  
Value 11.35  
**SAVE \$2.40!**  
Eat in, carry out or free delivery. One coupon per pizza, please.  
475-1246  
13th & Q Sts.  
Offer good thru January 28, 1987

**PONTILLO'S PIZZERIA**

**Save 25¢**

on any Hot Hoagie  
Choose from 12 delicious flavors.

Eat in, carry out or free delivery. One coupon per Hoagie, please.  
475-1246  
13th & Q Sts.  
Offer good thru January 28, 1987

**PONTILLO'S PIZZERIA**

**Any Medium 1-Item Pizza Plus 1 Qt. Pop**  
Your Price 6.60  
Value 8.05  
**SAVE \$1.45!**  
Eat in, carry out or free delivery. One coupon per pizza, please.  
475-1246  
13th & Q Sts.  
Offer good thru January 28, 1987

**PONTILLO'S PIZZERIA**