

## Know What Came With My Contact Lenses?



Trent Bauer, Lynn Adams  
Students — University of Nebraska

- Free in-office consultations to discuss my eyes and contact lenses
- A thorough examination of eye function and eye health by my doctor
- Individual selective fitting considering the following contact lenses that the doctors use:
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  - Soft Lenses for Astigmatism
  - Extended Wear Soft Lenses (5 types — can be worn while sleeping)
  - Tinted Soft Lenses
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  - Hard Lenses
  - Bifocal Soft and Hard Lenses
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- Individual private instruction on care and handling of any lens type
- Four to six weeks follow-up care with the office that includes trial program for:
  1. Close observation of comfort and eye health
  2. Lens strength or fitting modification if indicated
  3. No charge for damaged lenses — minimum charge for lost lenses

This follow-up care is, of course, included in the original fee

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## Hanging on to sales receipts makes gift exchanges easier

By Lorna Nissen

'Tis the season for refunds and exchanges of gifts brought or received for Christmas. To avoid any hassles or delays, department store managers agree that it's a good idea to keep your sales slips.

Though department store refund and exchange policies differ, most will allow items to be returned if they are the wrong size or are duplicated gifts or will give cash refunds if a sales slip accompanies the item.

Phillip Marple, merchandise manager of K mart, 4601 Vine, said the store will take back most returned items and will give cash refunds except for items which were charged. Credit is made to the account for charged items which are returned.

If the merchandise was not charged and the person returning the item doesn't have a sales slip, a cash refund equivalent to the advertised price of the item is made, Marple said.

Alan Perlinger, customer service supervisor of Richman Gordman, 4600 Vine, said his store also will accept almost any returned item and gives cash refunds. He said the store has a happiness guarantee which allows for a cash refund if the customer is not happy with the item.

It helps to have a sales slip, he said.

But as long as the store carries the item, no one should have any problems making an exchange or getting a refund.

Some stores such as Ben Simon's Inc., 13th and N streets, require that a sales slip accompany the item in order to get a cash refund.

Evelyn Buettgenbach, credit manager of Ben Simon's, said if no receipt accompanies the returned item, a merchandise credit is made instead of a cash refund. There is no time limit to use the merchandise credit and it is good for any item, she said.

Marcia Turner, manager of Tober's at the Gateway Shopping Center, said Tober's will take back any returned item. If the item was on sale at the time of purchase, no cash refund can be made, but the item can be exchanged.

Otherwise, a "due bill" or gift certificate is given for the returned sale item. Used as a merchandise credit, the due bill is good for two years, Turner said.

Most stores don't have a time limit on exchanges or refunds, though refunds and exchanges right after Christmas are expected. Most exchanges are made four or five days after Christmas, Marple said. K mart has about 700 refunds and exchanges the first day after Christmas, he said.

## City's wishes coming true

By Patty Pryor

For those of you who often have a hard time finding just the right Christmas gift for that particular person the City of Lincoln has made it easier — it's Christmas list is detailed in an official 40-page catalog.

Lincoln's Christmas wish list, issued last season, contains suggestions from about 16 city departments and divisions on needed items that have been overlooked in the wake of budget cuts.

Items on the list include used games and clothing for prisoners and day care centers, a 45-passenger bus costing \$175,000 or an electronic marquee for Pershing Auditorium costing \$250,000.

The catalog was mailed to more than 1,000 foundations, corporations, industries and civic organizations, and it was put on display at city libraries for public browsing, where it still is available, Elaine Carpenter, assistant to the mayor, said.

"The response has been good," Carpenter said. "We've received a lot of gifts in the catalog and also a lot not in the catalog."

The Parks and Recreation Department has been one of the largest recipients of donations resulting from the catalog, she said.

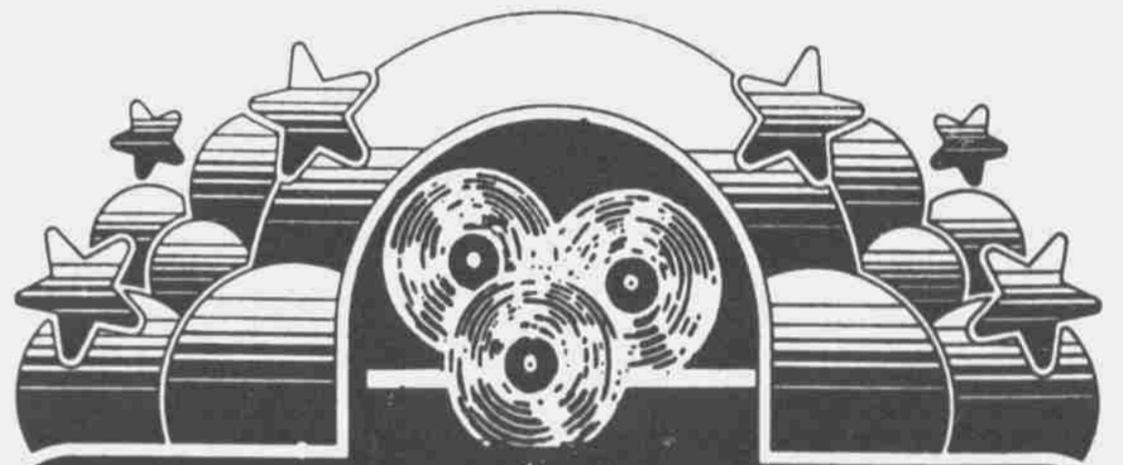
The idea for the Christmas list came about last year when Carpenter read about similar projects in other cities, she said. Lincoln's catalog, in turn, has sparked more interest in other communities across the country.

"It certainly has garnered a lot of national attention," she said. "I have huge files on cities and hospitals all over (making requests for the catalog)."

The project also was publicized in appearances by Mayor Helen Boosalis on "The Today Show" and "The CBS Evening News," and in an article in the Wall Street Journal, Carpenter said.

Plans for another edition or revisions in the current catalog have not been decided yet, but she said she is counting on the program's continued success.

Production of last year's catalog was done at minimal cost because most of the services were donated, she said. Similar funding should be available for any revisions this year.



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