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YOUR FUTURE IS NOW!

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# •• ON CAMPUS INTERVIEWS-FRIDAY, FEB. 16

for Systems Engineers Systems Service Representatives Marketing Representatives **Sales Engineers** 

# SYSTEMS ENGINEER

If you are of above-average intelligence and have an analytical mind .... consider IBM Data Processing Systems Engineering. As modern as the missile age, as up-to-date as tomorrow, IBM Systems Engineering is a new kind of iness career with an unlimited future.

What does on IBM

found a thorough knowledge of business principles essential to the development of practicable system concepts.

Now let's meet Bob Malone of Cedar Rapids, Iowa. Bob, recently of Omaha, is now IBM Systems Engineering Manager in Cedar Rapids. A graduate of the University of Nebraska, Bob also holds a B.S. in Business Administration.

Bob joined IBM in 1956 and has just training offered by the IBM Systems Research Institute in New York City.

kind of business-advertising agencies, insurance companies, trucking firms--nearly anything you can name. The variety of my assignments makes this a very stimulating and exciting job."

**Training Program** 

What background did Sonia Sievers have for system service work? "Before I joined the company, I had no technical came to IBM di-

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> E. J. McCUBREY JR., Branch Manager IBM, 601 South 12th Street, Lincoln HE 5-3266

no telling how far a person can go in it. I can't visualize a career that holds more potential for the college graduate." MARKETING REPRESENTATIVE & SALES ENGINEER

"Selling More Efficient Data **Processing Methods**"

When you ask IBM Marketing Representative, Joe

"When you've analyzed the problem and determined what's needed, you'll find—as I have—that IBM has the equipment and methods that are applicable. Somewhere in the vast range of products and methods know-how will be a solution to your customer's or prospect's problem.

"In IBM sales, however, your responsi-bilities don't end with the order," he points out. "It's up to you to assist the customer in making the installation. In this way, you become an important and valued advisor to his organization: helping him to apply his equipment to further advantage and keeping him informed about new product develop-ments and methods."

#### Systems Engineer do?

A Systems Engineer's activities can best be described as surveying, analyzing and defining the data processing problems of IBM's customers, and integrating ma-chines, people and procedures into work-ing systems that solve these problems.

# What qualifications do you need?

You must possess an analytical mind capable of performing disciplined think-ing at a high level. In this regard, courses in engineering, the physical sciences, mathematics and philosophy are a valuable background. In addition, knowledge of business administration and econoimes are strong factors in the development of competent IBM Systems Engineers. But above all, IBM needs keen minds who, while diligent with de-tails, are capable of the abstract thinking required to produce definitive soluas to complex problems.

## How are you trained?

Your college specialization is the foun-detion on which IBM will build your knowldege of the company's data pro-cessing products and applications. IBM's Systems Engineering training program is a combination of formal classes and pmotical field experience. You will re-ceive an excellent salary while learning, nd will undergo approximately ghteen months of formal and on-the-b training in programming and use of IMB equipmon

#### What kind of people does Systems Engineering attract?

To answer this question, and at the same time to further acquaint you with ers of two talented young IBMers who re engaged in this stimulating new pro-

at Bob Folk of Lincoln, Nebraska, A aduate of the University of Nebraska, ob was awarded a B.S. in Business Adinistration and joined the IBM organi-ation in 1956.

Bob's first few weeks with the company were spent at the IBM Education Center in Minneapolis where he learned the basic operating principles of IBM equipbasic operating principles of IBM equip-ment. After completing introductory training, he was assigned to the Lincoln males office where he worked with other Systems Engineers in a variety of situa-tions. Further study in methods of using IBM equipment to handle accounting and record-keeping problems and ad-vanced courses in the IBM 1400 series pomputing systems concluded Bob's pre-paratory training.

first serving two years in the Armed breas, his first field assignment was working on a total systems study for a ational mail order firm. Upon comple-on of this first field assignment, Bob us called upon to coordinate the instal-tion of two IBM 1401 Systems for a ationally known firm which was con-arting from punched cards to the more americal 1401. ng from partul 1401

en completion of this assignment, Bob selected to assist another Lincoln-d customer in installing a 1401 and

ab credits his strong background in miness and comomics with being in-lushing to him in the pursuit of his Engineering career. Working with business firms, he has

After receiving instruction in the basic principles of IBM equipment, Bob began his career in Omaha where he acquired considerable practical experience working with Senior Systems Engineers on the solution of customer's data processing methods and equipment.

Upon completion of these advanced courses, he helped install the second IBM 705 in Nebraska at a large railroad account. This important IBM user will also be the first to install the more powerful IBM 708 data processing system incorporating solid state circuits.

Bob has found his background to be extremely helpful in Systems Engineering work. At the Omaha office, for example, he has also been responsible for assisting customers engaged in scientific work to develop the full potential of the IBM data processing systems. In addi-tion to working on the 705 and 7080 installations, Bob also has conducted scientific seminars and programming and machine operations classes for IBM's customers.

Bobs outstanding work singled him out for admission to the IBM Systems Research Institute, the company's new graduate level educational facility which has been created for the advanced study of the application of data processing systms to the solution of business and ientific problems.

### What Lies Ahead For Our Two Bobs?

The Systems Engineer's potential for ad-vancement within the IBM company is almost limitless. Qualified systems per-sonnel can advance into such specialized positions as Advisory Systems Engineer or Senior Systems Engineer. In addition to those professional specialties, other Systems Engineers can move into administrative and managerial capacities at headquarters or in the branch office and regional offices. Additionally, many opportunities exist in other IBM divisions for men with a Systems Engi-neering background. The importance of the systems area of IBM's business is undescored by the ever-increasing de-mand for qualified systems people. The new IBM Systems Research Institute further attests to this need. The data processing industry is one of the fastest growing fields in the U.S. today and has yet to approach its full potential. American industry is relying more and more on data processing equipment to handle its paperwork load. IBM itself is con-stantly growing. These growth factors alone add up to real opportunities for advancement.

# Systems Service Representative

#### A Stimulating and Exciting Job

Three years ago, Sonia Stevers gradu-ated from the University of Nebraska. Today, as an IBM Systems Service Rep-resentative, she helps business manage-ment apply IBM equipment to their ac-counting and record keeping functions. "When a company needs assistance on a new installation of equipment or wants help in improving one. I work closely help in improving one, I work closely with the sales representative to accomplish whatever is required.

"As part of my job, I meet everybody from bankers to engineers-from com-pany presidents to switchboard oper-ators. I find myself working in every

rectly from college where I received a B.S. degree, with the usual exposure to the physical sciences. All the technical knowledge required was secured through the company's comprehensive training program.

The training begins in one of seventeen Education Centers located in the larger cities of the country. The first eight weeks are devoted to the operating principles, capacities and functions of such equipment as calculators and accounting machines. The second phase of training consists of approximately four months of actual assignments in customer's offices under the guidance of more experienced systems people. The remainder of the training program is spent learning about more advanced equipment, along with additional practical experience in customer's offices.

## A Wide Variety of Assignments

"I've been a Systems Service Representative for nearly two years now," says, "and I still find the work as interesting and challenging as when I farst started. This is one of the wonderful things about my job."

How does she go about performing an assignment? "First of all," she explains, "I study the company's operations and system objectives. How can the company achieve the degree of efficiency it is seeking—by extending the application of its present equipment or by installing newer, more advanced equipment?" After determining the 'how', she assists the salesman in drafting a proposal, then she follows through and shows the customer how to make more effective use of his new system. This may involve . many things-setting up new methods to handle the flow of paperwork, changing procedures for more efficient machine processing, or teaching machine operations to customer personnel,

#### Important In IBM Sales Service

System Service Representatives, are important members of the IBM sales group. Their assignment is to apply IBM's vast resources of systems knowledge to the operations of business, industry, science, and government. Their goal is to keep the customer advised of the most profit-able use of IBM methods and equipment. Systems Service Representatives work with all types of IBM equipment rang-ing from simple punched card systems to large scale electronic data processing systems. A leader in the electronic com-puter field, IBM supports its customer service group with the latest, most up-to-date products created in IBM's world-wide network of research and develop-ment facilities. resources of systems knowledge to the

Excellent training programs are continu-ously in operation to back up these pro-ducts with the methods and systems know-how to insure their most effective

# A Career With Great Potential

Sonia's future presents varied and inter-esting opportunities. She could become an instructor at an IBM Education an instructor at an IBM Education Center or even a Manager of an Educa-tion Center. Many System Service Rep-resentatives hold responsible positions in the company's headquarters in vari-ous areas such as Personnel, Advertis-ing, Market Research and Analysis, Product Planning, and Methods and Pro-cedures. "The electronics computer field is one of the fastest-expanding areas in America today," she says, "and there's

tells you: "More efficient data processing methods. Whether I'm talking to a small manufacturer about a simple punched card system or to a huge insurance company about a large-scale elec-tronic data processing system," he ex-plains, "I'm still talking about the same thing: Better ways of managing a business. My goal is to give management timely information with which to operate its business.

"This is tremendously interesting and challenging work. You find yourself dealing with top management of both large and small organizations. Your assignments take you deep into the operational control of business, industry, government, and science. You become vitally concerned with everything from payrolls, inventory control and operating statements to advanced engineering projects. Whenever I tackle a job, I have the confidence that we can provide the proper methods and equip-ment to complete the assignment successfully. This is why I find my work so satisfying."

## 18M Will Train You

"I knew nothing at all about data processing-electronic or otherwise-before joining IBM," Joe recalls, I came to IBM directly from the Army after gradusing from the University of Nebraska with a business degree. While there are no hard and fast college course pre-req-uisites for IBM sales, if you were to prescribe the most useful background it would probably be a broad liberal arts background with exposure to math or the physical science

"Of course, the job does require consid-erable technical knowledge. But IBM has a first-rate program that will give you all the technical information you need. This training continues throughout your IBM career."

In IBM's marketing training program, Joe combined formal classwork with tours of duty in the field. After a sound orientation in equipment and its applications, he began an extended period of practical, one-the-job training as a contributing memoer of an IBM marketing team. Under the supervision of experienced marketing representatives, he worked on a variety of problems in-volving several different customers. As an assistant to senior men, he helped write methods and equipment proposals, programmed new data processing sys-tems, and taught procedures to cus-tomer classes. The final step in his comprehensive and interesting training program was attendance at IBM's well-known marketing school.

# **Operation:** Sales

Exactly how does the Marketing Repre-sentative go about making a sale? "The first thing to do," Joe Smith says, "is to analyze the problem of the customer or prospect involved. You find out what he wants. What are his present operat-ing procedures? In what respect are they inadequate or too costly in terms of time or money? How can he achieve top operating efficiency—by extending the application of his present data pro-cessing system or by installing newer, more advanced IBM methods and equip-ment? In short, you make a study in ment? In short, you make a study in depth, cost the study and determine the advantages to the customer.

"Of course, you get plenty of support from IBM. A task force of specialists-scientists, engineers, instructors, and technicians-is available to lend a help-ing hand when you need it.

## **Personal Qualifications**

"You don't have to be a scientist or an engineer to be successful in IBM sales." Joe Smith says. "Anyone who is inter-ested and has the capacity to absorb instruction can soon understand the operations of the most advanced and powerful electronic data processing equipment that IBM produces."

What personal qualities should an IBM marketing representative have? "You need an inquiring mind, the ability to think objectively and to act with good judgment. You have to be a self-starter, operate on your own, show initiative. Not only must you be able to operate alone and independently, but you must also be able to operate affectively as also be able to operate effectively as a member of a team-more often than not as the controlling member of that team -a spot which calls for leadership and, at the same time, the capacity to recognize, accept, and adopt the good ideas of others.

"One of the most stimulating aspects of this work is the fact that I constantly find myself in new and interesting situations involving a variety of work-ing relationships with many different management people whose responsibilities run the gamut from operations to top-staff policy making. No other job I can think of offers the recent college graduate such an opportunity to become acquisited with all phases of commer-cial, business, industrial, and govern-mental activity. This kind of experience is excellent preparation for the many management positions available in this fast-growing company."

Advantages of IBM

Joe Smith reports that IBM's reputa-tion for leadership and service in data processing methods and equipment makes his selling job easier than he had anticipated. "It's an advantage that you don't fully appreciate until you are out in the field."

What other IBM advantages can he point to? "In planning a business ca-reer", Joe Smith says, "I looked for three major satisfactions: an interesting job, one with promotional opportunity, one that offers financial reward.

"Advancement opportunities in IBM," Joe Smith says, "are excellent. Ahead of me on the marketing management advancement road are over 200 branch advancement road are over 200 branch or assistant managerships, special repre-sentative to an industry, and numerous district, regional, a n d headquarters positions in five different IBM divi-sions."

# An Unlimited Future

"In spite of its phenomenal growth, the electronic computer systems field is still in its infancy," says Joe Smith. "We are going to witness a host of new applications and uses of electronic com-puting and 'memory' devices. That's why I feel that I am in on the ground floor. My future at IBM? Unlimited! Many of IBM's top executives started in ales. My next step will be to more important responsibility in the sales organization. I feel that opportunities for the future are excellent and up to me."