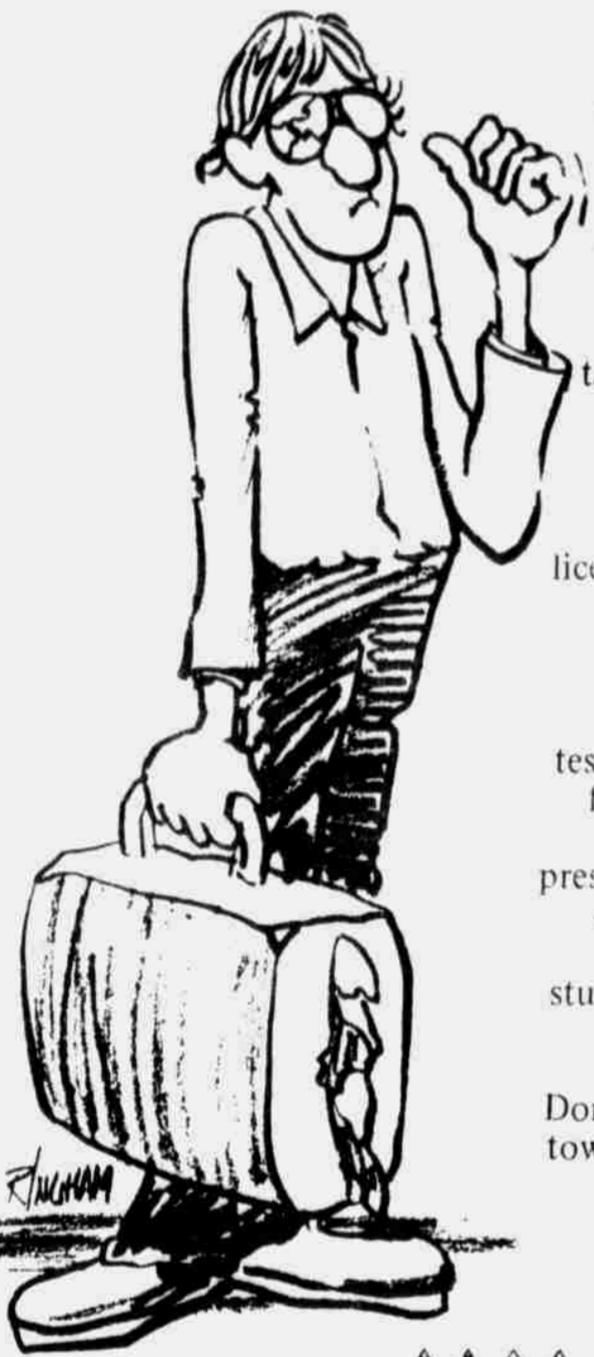


Don't go home.



International Contact Lens can give you professional vision care and home-town service right here, right now.

Taking care of your eyes doesn't have to mean squinting, sitting in the front row, or wearing taped up frames until you can get back home for a visit.

We can have your vision care record transferred to ICL. Our licensed optometrists will give your eyes the thorough care you expect — without the wait.

Complete eye exams, glaucoma testing, present prescription copied from your glasses, even same day emergency service on many prescriptions. An amazing selection of designer and economy frames designed for today's college students. And the latest in contact lens technology.

Don't wait to go home to get home town service. For total vision care, there's no place like ICL.

CALL TODAY FOR A FREE CONSULTATION!

International Contact Lens

3200 "O" St. 475-1030

Ombudsman aids problem solving

By Peggy Reichardt

If you think you've got problems, Ombudsman Al Dittmer deals with UNL staff, faculty and student complaints on a daily basis.

Dittmer said as ombudsman, he tries to help people solve their problems on an informal, conversational basis. He said solving the problem informally is "basically the best way" to handle most of the complaints that he gets.

Most grievances come from students, Dittmer said.

Dittmer said 475 students contacted him during the 1975-76 academic year and 431 students visited in 1980-81.

Staff members constitute the next largest group with grievances, Dittmer said

staff members are those university employees earning an hourly wage, such as grounds and custodial workers. Sixty-three staff members in 1975-76 and 72 in 1980-81 came to him with a problem to discuss.

Staff grievances include problems with a supervisor, salaries, equity and working conditions, Dittmer said.

Faculty members used the ombudsman's services 52 and 54 times in 1975-76 and 1980-81 respectively. Their grievances include questions and problems with promotion and tenure, evaluations of their performance, salary and academic problems with students, such as student conduct in class.

When someone comes to the ombudsman for help, Dittmer said the problem usually can be worked out. However, if it is more serious and needs special attention, Dittmer said there is a formal grievance process to be followed.

For staff members there is a three-step process, followed for grievances against a supervisor, Dittmer said. First, the employee must approach the supervisor and discuss the problem. If it cannot be solved this way, the employee then puts his grievances in writing and submits it to the supervisor, who in turn responds to the letter.

The grievances are reviewed by Gwen Combs, director of Personnel, Dittmer said. She renders a case opinion, and if her opinion differs from the supervisor's, hers supercedes. If it is the same as the supervisor's, the employee can ask for a hearing to solve the problem. The panel for a hearing would consist of three peers who work with the employee.

If faculty questions cannot be solved informally, Dittmer said he refers them to one of three committees.

The Faculty Senate Grievance Committee is a general committee, Dittmer said. The Academic Freedom and Tenure Committee handles questions pertaining to teachers' abilities to teach, in a free manner, however they choose. The committees also take care of problems concerning an instructor's tenure.

Continued on Page 3

SPAGHETTI WORKS

SPIRITS

Buy one single sauce dinner and get a second single sauce dinner for 99 cents when you present this ad.

(Offer Good for Lunch or Dinner through 4/15/82)

Lower Level of the Eagle Building
228 NORTH 12th
 FULL LUNCHEON MENU: Mon.-Fri. 11:30-2:00
 DINNER: Mon.-Thurs. 5:00-10:00
 Fri. & Sat. 5:00-12:00
 Sun. 5:00-9:00



Polo Ralph Lauren

a collection of activewear designed the way clothes were in the past — natural, durable, personal.

ben Simon's
 WESTROADS, OMAHA, THE ATRIUM, (13th & N) & GATEWAY, LINCOLN